

**International Clarinet Association
2024 ClarinetFest
July 31 - August 4, 2024**

Accessibility Guide

**The Convention Centre Dublin (The CCD)
Dublin, Ireland**



**A guide to attending conference sessions and
performances at 2024 ClarinetFest**

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Access Requests and Accommodations

ClarinetFest endeavors to fulfill any and all accessibility requests. If someone has an access need, we encourage them to just ask.

Accessibility Coordinator

Please email edo@clarinet.org and deia@clarinet.org with the subject line “ClarinetFest accommodations” so we can learn about your request. We will try to make all accommodations within reason. Submit your request by July 19, 2024; after this date, your request might not be able to be accommodated.

Alt-Text and Image Descriptions

We encourage all presenters to include Alt Text and/or Image Descriptions for all images used in digital spaces.

Presenters have been provided with an ICA/Dublin branded slide template to observe for font hierarchy and color contrast ADA standards.

Accessing the Conference Schedule

ClarinetFest is committed to a greener future, so we provide digital access to our schedule and Program Book via Guidebook.

Before the conference, you'll receive an email announcing that the Guidebook app and our event is ready for use.

Android users can download the [Guidebook app](#) here.

Apple users can download the [Guidebook app](#) here.

Accessible Documents + Program Formats

A limited number of print Program Books will be available for purchase on-site. We unfortunately do not have large print Program Books available.

In addition to the Guidebook app, attendees will have access to the Program Book PDF, which is accessible on various reading devices.

Conference Venue Accessibility

Accessible and Companion Seating

A variety of accessible seating types are identified and available in each venue, including seating for patrons who use wheelchairs or other mobility devices. We also always provide companion seating options. Let an Usher know if you would benefit from accessible seating options. You can find more about The CCD's accessibility [on their website](#).

Assistance Dogs

We welcome Assistance Dogs in all parts of our venue and will provide water bowls on request. Please ask a member of our staff.

Assisted Hearing

- Liffey Meeting Rooms 1-5, Liffey Boardrooms 1-4, Wicklow Meeting Rooms 1-5 and the Ecocem Room have an induction loop system.
- Liffey 1 and 2, Wicklow 1 and 2, The Forum and The Liffey have infra-red radiators (two channel system), which can be used with either a Stethoscope or neck-worn induction loop.
- The Auditorium has infra-red radiators (seven channel system), which can be used with either a Stethoscope or neck-worn induction loop.
- Free stethoscopes are available to borrow. Alternatively, if you wear a hearing aid, you may borrow a neck-worn induction loop which can be used in conjunction with the "T" position on your hearing aid.

Changing Facilities

- We have baby changing facilities in four bathrooms around the venue. These are located on the ground floor west unisex toilet, level 1 unisex east, level 2 unisex middle foyer, level 4 unisex east side.
- We also have changing facilities for children and adults including a Wispa 200L 300 series hoist with a maximum load of 200kg. Please ask one of our Hosts if you wish to use these facilities.

Nursing Room

There is not a designated Nursing Room.

Facilities for Visitors With Visual Impairments

- All rooms, halls and toilets are signposted in large print and Braille.
- CCD Hosts are available to assist visitors to their event or seat if required.
- All lifts have Braille buttons.
- A Describer system for the visually impaired is fitted in Liffey 1 and 2, Wicklow 1 and 2, The Forum, The Liffey and The Auditorium.

Fire and Emergency

- CCD Security officers and CCD Hosts are fully trained in evacuation procedures for those with limited mobility.
- In the event of an evacuation, you will be escorted to the nearest refuge by a CCD Host or member of CCD Security.
- Refuges for customers with limited mobility are located throughout the venue.
- If you have an Assistance Dog, the dog should also go to the refuge.

First Aid / Medical Assistance

- CCD Security officers are trained in first aid.
- Defibrillators are located in the Medical Suite, Security Control Room and by the large meeting rooms.

Elevators / Lifts and Stairs

- The CCD main entrance is accessible via a ramp.
- We offer lift access to all levels, in addition to escalators and stairwells.
- There are dedicated wheelchair user and companion seats in The Auditorium.

Special Effects

- Some events at The CCD may involve pyrotechnics, strobe lighting and other special effects. Please contact The International Clarinet Association for details on any special effects expected at the event you are attending.

Restrooms for People with Disabilities

- Toilets for people with disabilities are located throughout the venue on every floor. They all have an alarm pull cord system and are unisex.

Wheelchair Access

- All meeting spaces are wheelchair accessible.
- The Auditorium has 20 spaces suitable for wheelchair users.

- At least one companion seat is available next to the wheelchair user's space.
- For conferences, the wheelchair spaces and companion seats can be booked through edo@clarinet.org or deia@clarinet.org
- The CCD has a limited number of wheelchairs, which can be booked through edo@clarinet.org or deia@clarinet.org

Low Sensory Space

- ClarinetFest provides a Low Sensory Break Space for patrons. There is a large bean bag chair surrounded by a dark screen with calming sensory materials to use.

Map of The CCD

Please click the above link to video the Accessibility Map of The CCD. You can [take a virtual tour of the building here](#).

Wi-Fi

The CCD offers a complimentary [Wi-Fi service](#).

FAQ

To learn more about The CCD, visit their [FAQ page](#).

Travel and Transportation

Directions to The CCD

2024 Clarinetfest takes place at The Convention Centre Dublin. There are many ways to get to the venue. See The CCD's website for comprehensive information on [transportation options](#): by air, sea, car/taxi, rail/tram/bus, bike, or foot.

Parking

Visit The CCD's website for comprehensive [parking information](#).

The CCD has its own underground car park (parking garage), with over 2,000 spaces located in car parks nearby, as well as considerable on street 'pay and display' parking on North Wall Quay and adjoining roads.

The Convention Centre Dublin's ESPA Gold award underground car park, managed by Euro Car Parks, has 320 spaces, 14 disabled spaces, six electric vehicle charging points and a height limit of 2.1m. It operates from 7.00am to midnight, 7 days a week.

Parking rates are €4 per hour or €30 per day, with an evening rate of €16 from 6.00pm to midnight and an overnight rate of €18 from 6.00pm to 9.00am. Both cash and credit card payments are accepted. A 10% service fee applies to each transaction. As this is a public car park and not operated by The CCD, we do not have the ability to provide any alerts when the car park is full.

Accessing the Underground Car Park (Parking Garage)

Coming from the city center, you can approach our car park via Mayor Street Upper or North Wall Quay. If approaching via Mayor Street Upper, drive past the back of The CCD and, to your right, you will see a ramp leading down to the car park entrance. If you are approaching The CCD from North Wall Quay, the easiest way in is to turn onto Park Lane (first turn left after The CCD coming from the city centre, last turn right before The CCD coming from Dublin Docklands). Take the first left off Park Lane and turn left down the ramp to the car park.

When you go down the ramp, turn right for The CCD car park. Please note that when you park, you must use the designated lift to exit the car park and ascend to Ground Level. For security reasons, all users of the car park must exit the building at ground level on the east side of The CCD, and do not have direct access into The CCD foyer. If you are attending an event at The CCD, simply walk around to the main entrance. You can find information on access for delivery vehicles [here](#).

[Download The CCD's map of routes](#) in and out of The CCD Underground Car Park.

Map showing routes in and out of The CCD Underground Car Park



Car Parking Near The CCD

There are over 2,300 spaces in car parks near The CCD. In addition to the car parks listed below, just across the Samuel Beckett Bridge you will find on-street pay and display parking on Stoney Road, Forbes Street and Hibernian Road that operates from 7.00am to 7.00pm Monday to Saturday at a cost* of €3.00 – €3.50 per hour depending on parking zone. This will be displayed on signs on each road.

Accessible Parking Spaces

- There are 14 dedicated spaces in The CCD's on-site car park for people with a disabled persons parking card or the equivalent international scheme.
- The car park has a lift which accesses all floors.
- There is a drop-off point outside the main entrance.
- Car Parks near The CCD, operated separately, also have dedicated spaces for people with disabilities.

Lodging

See the ICA website for information on Hotels:

<https://clarinet.org/clarinetfest-2024-hotel-accommodations/>

Exploring Dublin

The CCD has a robust guide for how to get around and see the sights of Dublin. Browse the [For Visitors](#) web page for more information.

- [Restaurants](#)
- [Nearby Hotels](#)
- [Things to Do](#)
- [Conference Center Events](#)